



WELCOME TO

BALTIMORE

GUIDE TO SERVICES AND RESOURCES FOR NEW AMERICANS

Publication of the Mayor's Office of Immigrant Affairs (MIMA)



Welcome to Baltimore - A Guide to Services and Resources for New Americans
2023 Edition

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Important Information and Phone Numbers

911

*Offers assistance in Multiple Languages, Including Telephonic Interpretation

For emergencies that require immediate assistance from the police, fire department, or ambulance, please dial 911.

311

*Offers assistance in Multiple Languages, Including Telephonic Interpretation.

For non-emergency issues and complaints including trash pick-up, order a new trash or recycling can, report construction without a permit, illegal dumping, rental housing inspections, rat abatement, bulk trash pick-up, dirty alley and street cleaning, sidewalk repair, potholes, flooding, illegal parking, icy roads, call 311.

211

*Offers Assistance in Multiple Languages, Including Telephonic Interpretation.

Free confidential referral and information helpline and website that connects people to essential health and human services.

988

*Offers Assistance in Multiple Languages, Including Telephonic Interpretation.

Free confidential suicide and mental health crisis helpline.

Sexual Assault/ Domestic Violence Hotline
p: 410-837-7000
w: www.turnaroundinc.org

Provides counseling and support services to victims of sexual assault and domestic violence.

Baltimore Crisis Response
P: 410-433-5255
W: www.bcreponse.org

Non-profit organization with a proven track record of providing services to individuals with mental health and substance use disorders.

House of Ruth Maryland – Highlandtown
P: 410-732-2176 (*Spanish Available) Or 24-Hour Hotline 410-889-7884 (*Interpretation Available)
W: www.hruth.org

Emergency shelter for victims of intimate partner violence and their children. Provides abuse intervention programs, and a 24-hour hotline: 410-889-7884

Office of the State's Attorney for Baltimore
120 East Baltimore Street, 9th Floor Baltimore, MD 21202
P: 443-984-6000
W: www.stattorney.org

Victim services, court escort, referrals, community education, among other services

U.S. Citizenship and Immigration Services
3701 Koppers St. Baltimore, MD 21227
P: 1-800-375-5283
W: www.uscis.gov

Government agency that oversees lawful immigration to the United States; to learn more about eligibility requirements for immigration and citizenship as well as benefits, please visit their website or call their toll-free number.

Federal Trade Commission (FTC)
P: 877-FTC-HELP
W: www.ftc.gov

Protects consumers by stopping unfair, deceptive or fraudulent practices in the marketplace. To report consumer scams, including immigration fraud, call the number listed or file a complaint online at www.ftccomplaintassistant.gov

The Division of Vital Records
6550 Reisterstown Road
Reisterstown Rd. Plaza
Baltimore, MD 21215
P: 410-764-3038
W: www.maryland.gov

Assistance obtaining a certified copy of a birth, death, or marriage certificate, obtaining a divorce verification, or registering an adoption, legitimation, or adjudication of paternity.

Maryland Registry of Motor Vehicles
5425 Reisterstown Rd, Baltimore, MD 21215
5900 Erdman Ave, Baltimore, MD 21205
1411 S Edgewood St, Baltimore, MD 21227
P: 410-768-7000
W: <https://mva.maryland.gov/>

Obtain a state ID, driver's license, register motor vehicle, etc. Undocumented Maryland residents can get a driver's license but must have an ITIN and have filed Maryland state taxes for the two years before filing for a driver's license or ID card.

Baltimore City Homeless Shelter Hotline 443-984-9540
W: <https://homeless.baltimorecity.gov/get-help-now>

Call 443-984-9540 to connect with the emergency shelter for the night. The hotline is open 8:30 AM to 4:30 PM, Monday through Friday. Afterhours, on weekends and holidays call the shelters directly.

Weinburg Housing and Resource Center (single adults) 443-824-5326
Emergency Women's Shelter/"Pinderhughes" (single women) 410-241-3392
Emergency Men's Shelter/"Greenspring" (single men) 443-542-8558
Sarah's Hope Shelter at Mount Street (families) 410-982-0845
HEBCAC Nest Youth Shelter (youth ages 18-24) 410-759-8374

Baltimore City Department of Housing and Community Development (DHCD)

DHCD enforces the Baltimore City Building Code and state laws about construction. DHCD issues building permits and rental licenses, and provides inspections for: construction, alteration, electrical, mechanical and plumbing work in both commercial and residential structures. Call 311 to report code violations.

Know Your Rights

Employment

- Employers cannot threaten workers about calling the police because of their immigration status.
- Employers cannot discriminate in recruiting, interviewing, hiring, or discharging based on age, race, color, citizenship, familial status, gender, sexual orientation, nationality, or religion.
- Employment agencies cannot discriminate in job referrals, ask discriminatory pre-employment questions, or circulate information that unlawfully limits employment.
- Employers cannot harass or bully workers because of their race, gender, nationality, age, color, citizenship, familial status, sexual orientation or religion.
- If you feel that you are being discriminated against at work, call the Community Relations Commission at 410-396-3141 or send an email to CivilRights@Baltimorecity.gov
- If you are owed a wage or are not being paid a proper wage, contact the Wage Commission, under the office of Equity and Civil Rights, at 410-396-3141 or you can file your claim online at civilrights.baltimorecity.gov/wage-commission/file

Housing

- Landlords, lenders and home sellers cannot refuse to rent, provide a mortgage or sell a dwelling to any qualified buyer or renter based on age, race, color, nationality, citizenship, religion, familial status, gender or sexual orientation.
- Landlords, lenders and home sellers cannot use unfair rules in selling, financing, or renting.
- It is illegal to attempt to steer persons into or away from neighborhoods or apartment complexes on the basis of race, gender, disability, familial status, color, marital status, sexual orientation, gender identity, nationality, or religion.
- To file a complaint regarding unlawful discrimination, call the Community Relations Commission at 410-396-3141, or send an email to CivilRights@Baltimorecity.gov



Language Access

- City agencies are required by federal law to make reasonable steps to serve city residents who do not speak English.
- You have the right to be served by city agencies in your language.
- City agencies are required by federal law to take reasonable steps to provide meaningful access to federally-funded programs and services for individuals who do not speak English. Meaningful access means accurate, timely, and effective communication provided via language assistance (both oral and written services) at no cost to the individual.
- If a city employee does not speak your language, the city employee will call an interpreter via telephone at no cost to you. Please let the city employee know that you need interpretation assistance and tell them what language you speak.
- If you ask for interpretation and a city employee refuses to use telephonic interpretation to speak with you, call 311 to make a complaint.
- The Baltimore City Department of Social Services (DSS) is a Maryland State agency and does not fall under the jurisdiction of the City of Baltimore. State Agencies are also required by law to make services available to limited English proficient (LEP) individuals. To report violations of your

rights at State agencies, file a complaint with the Maryland Civil Rights Commission at <https://mccr.maryland.gov/Pages/Intake.aspx>

Public Safety

- If you are questioned by the police you have the right to remain silent.
- You have the right to speak with an attorney before or during any police questioning.
- If you agree to answer questions, you may stop at any time and request an attorney, and no further questions will be asked.
- If you want an attorney and cannot afford one, an attorney will be appointed to represent you.
- If you are questioned by the police you have the right to ask the officer if you are being arrested or detained.
- If you are arrested by local police, they must charge you with a crime in court within 48 hours, or they must release you.
- You should be treated with courtesy and professionalism by police officers.
- You may file a complaint if you think that a police officer acted inappropriately while interacting with you.
- You may also file a complaint if you witnessed a police officer acting inappropriately.
- File a complaint against Baltimore police with the Civilian Review Board <https://civilrights.baltimorecity.gov/civilian-review-board/file>
- If immigration comes to your home or stops you on the street, you have the right to see a warrant; in all other cases, keep the door closed. State: "I do not consent to your entry."
- If you feel your rights or the rights of one of your family members has been violated, call the ACLU of Maryland at 410-889-8555.
- If a Baltimore City resident is detained by ICE and they make less than 200% of the Federal Poverty Guidelines, contact the CAIR Coalition for free legal representation to fight the deportation case at 202-331-3320 Ext 7027
- If you are the victim of a crime and help police with the investigation or prosecution of the crime, you may be eligible for a U visa. Reach out to one of the immigration legal services organizations on page 15 for assistance with filing the necessary paperwork
- Hate Crimes: Are you or someone you know the victim of harassment or discrimination? Call 410-396-3141.
- If you are the victim of a hate crime or witness a crime, call 911. Baltimore City Police officers are not allowed to ask about your immigration status. DISCRIMINATION IS AGAINST THE LAW. YOU HAVE THE RIGHT TO BE FREE FROM DISCRIMINATION IN THE CITY OF BALTIMORE.

The Baltimore City Civilian Review Board takes complaints that allege the use of excessive force, abusive language, harassment, false arrest, and false imprisonment by Baltimore City law enforcement. To file a complaint please visit <https://civilrights.baltimorecity.gov/civilian-review-board/file> or call 410-396-3151, or mail your complaint to:

Civilian Review Board

7 E. Redwood St., 9th Floor

Baltimore, MD 21202

WERE YOU THE VICTIM OF A CRIME?

Don't be afraid to call the police! Baltimore Police Department officers are not allowed to ask about your immigration status.

If you or a close family member were the victim of a crime, you may be able to get a temporary visa, the U-visa, that can protect you from being deported—if you are willing to help police and prosecutors investigate and prosecute that crime.

You may be eligible for a U-visa if you or your family member were the victim of one of these crimes:

rape, torture, trafficking, domestic violence, sexual assault, prostitution, sexual exploitation, abusive sexual contact, female genital mutilation, being held hostage, false imprisonment, felonious assault, fraud in labor contracting, incest, manslaughter, obstruction of justice, perjury, witness tampering, unlawful criminal restraint, peonage, involuntary servitude, slave trade, kidnapping, abduction, blackmail, extortion, murder, or any similar activity that violates the law

Were you a victim of one of the crimes listed above?
Was a close family member of yours a victim of a crime listed above?
Were you or a close family member the victim of a similar crime?

If your answer is YES, you should call the Baltimore Police Department at 410-637-8849 or visit your local District Headquarters to make a police report. You and your family member may be able to apply for a U-visa. You are entitled to receive assistance from BPD in your language.

The U-visa is a temporary visa for victims who make a report to the police. The U-visa protects you from being deported for four years. It provides legal immigration status if you are a crime victim and allows you to work legally. You may be able to apply for a U-visa if you helped or will help police and prosecutors investigate or prosecute a crime.

If you have an emergency, call 911 right away. Baltimore Police Department officers are not allowed to ask about your immigration status.

The process to file a U-visa requires an attorney. Contact one of these immigration legal service providers or a reputable immigration attorney for legal assistance.

Baltimore Police Department District Headquarters:

Central District
501 N. Calvert Street
Baltimore, MD 21202

Eastern District
1620 Edison Highway
Baltimore, MD 21213

Western District
1034 N. Mount Street
Baltimore, MD 21217

Southern District
10 Cherry Hill Road
Baltimore, MD 21225

Southeastern District
5710 Eastern Avenue
Baltimore, MD 21224

Southwestern District
424 Font Hill Avenue
Baltimore, MD 21223

Northern District
2201 W. Cold Spring Lane
Baltimore, Md., 21215

Northeastern District
1900 Argonne Drive
Baltimore, MD 21218

Northwestern District
5271 Reisterstown Road
Baltimore, MD 21215

Immigration Legal Service Organizations:

Just Neighbors
www.justneighbors.org/request-to-meet-a-lawyer
703-979-1240

World Relief Baltimore
Immigration Legal Clinic
www.worldrelief.org/baltimore-e-clinic
443-451-1931

CASA Baltimore
www.wearecasa.org
410-732-7777

*Tahirih Justice Center
www.tahirih.org
410-999-1900

*Asylee Women Enterprise
www.asyleewomen.org
443-850-0627

*Women's Law Center of
Maryland
www.wlcmd.org
410-783-0377

Esperanza Center
<https://cc-md.org/programs/esperanza-center/>
667-600-2900

* - serves only victims of intimate partner violence, domestic violence and trafficking

School Enrollment

Public School Enrollment

Baltimore City provides free pre-kindergarten for all children who are four years old by September 1 of the school year for which they will be enrolled. However, space is limited, so register as soon as possible. To find a pre-kindergarten program near you, visit www.baltimorecityschools.org or call 443-984-2000 for more information. All students in grades K-8, including those who require special education services, are also entitled to free public education and can be enrolled in two simple steps.

Multilingual Enrollment and Support Center

Baltimore City Public Schools' Multilingual Enrollment and Support Center is located at 200 E North Ave, Baltimore MD 21202. Staff speak multiple languages and can assist parents and students with enrolling in school, transferring and choosing a school for their students. Center staff can also support with evaluation of foreign transcripts, connect families to social workers and community-based organizations and provides case management and guidance on course selection and programming for over-aged, under-credited high school students.

Walk-ins and appointments are accepted. You can reach the Multilingual Enrollment and Support Center at MESCA@bcps.k12.md.us or call 443-642-4481.

Find Your Zoned School

What is a Zoned School?

Neighborhood public schools for all students living in a designated geographical area. Typically, this is the public school found closest to the student's home as it is determined by your home address.

How do I find out where my zoned school is?

This information can be found online through the Baltimore City School Locator: <https://www.baltimorecityschools.org/schools> Alternatively, you can call 410-396-8600.

Go to the zoned school to enroll

Once you have found the appropriate school for your child, you must accompany the student to the school or the Multilingual Enrollment and Support Center along with the following required documentation:

- Birth certificate or other government-issued document showing birth date.
- A valid, unexpired photo ID of parent or legal guardian.
- Proof of guardianship (if applicable).
- Immunization record.
 - * Immunization Services are available through free T.I.K.E clinics; for more information, call 410-396-4454.
- Proof of current physical examination.
- At least two proofs of residency
 - *Can include any of the following: utility bill such as gas and electric, water bill, original lease agreement, deed, bank/mortgage statement, official payroll document from an employer, and/or social security/social services document (dated within the last 30 days)
- Individualized Education Program (IEP; if applicable)
- Lead test certificate.

If not zoned to a particular school, please visit the Office of Enrollment, Choice, and Transfers or the Multilingual Enrollment and Support Center located at Baltimore City Public Schools' Headquarters for placement options. Address: 200 E. North Ave., Baltimore, MD 21202.

High School Enrollment

Once your child has reached high school (grades 9-12), they are no longer required to go to their zoned school, so enrollment follows a different process. Students are then given the choice of where they would like to attend in order to best meet their needs and interests. For a list of high schools throughout the city, please visit <https://www.baltimorecityschools.org/high-school-choice>

A number of charter school options are also available for those who wish to apply. Charter schools are public schools that all students can choose to attend, regardless of where they live in the city. For a list of all city charter schools, please visit the Maryland Charter School Directory at www.marylandpublicschools.org.

Re-engagement Center

The Re-Engagement Center is where school-disconnected young people and those returning from incarceration can get school placement advising and services (students under 21), access academic enrichment and support and modified instructional programming, and connect to a host of wrap-around supports to promote success in school and beyond. Call 443-642-4220 to schedule an appointment time.

Other Important Information

School Closings

Due to inclement weather, schools may elect to open late or close for the day. This information can be found by visiting your local school's website or www.baltimorecityschools.org as well as through local television, radio and Facebook. You may also call 443-984-2000.

Safety

The Baltimore City School Police Force ensures that students and staff have a safe environment in which to learn and teach. If you have any questions or concerns related to the safety of your child while in school, please contact the call center at 443-984-2000. For all other emergencies call 911.

Language Access

If English is not your first language, you have the right to request language assistance at any Baltimore City Public School.

Education Services

Big Brothers Big Sisters of The Greater
Chesapeake
3600 Clipper Mill Road, Suite 250
Baltimore, MD 21211 USA
P: 410-243-4000
W: www.biglittle.org

Helps children realize their potential and build their futures through a variety of mentoring programs, afterschool programs, tutoring, etc.

College Bound Foundation
2601 N. Howard St, Suite 210
Baltimore, MD 21218
P: 410-783-2905
W: www.collegeboundfoundation.org
E: info@Collegeboundfoundation.org

Operates in 18 Baltimore City public high schools, providing full-time college advisors and delivering need-based funding. Works with mixed-status families to identify financial aid and scholarships.

Girl Scouts of Central Baltimore
4806 Seton Dr.
Baltimore, MD 21215
P: 410-358-9711
W: www.gscm.org
E: membercare@gscm.org

Helps girls reach their full leadership potential. Girl Scouts builds girls of courage, confidence, and character, who make the world a better place.

YouthWorks
417 East Fayette St. Suite 468
Baltimore, MD 21202
P: 410-545-1820
W: youthworks.oedworks.com

Summer job program which places young people age 14 to 21 in summer work experiences throughout Baltimore City.

Central Scholarship
6 Park Center Court Suite #211
Owings Mills, MD 21117
P: 410-415-5558
W: www.central-scholarship.org
E: gohigher@central-scholarship.org

Supports students by funding their education and by helping them to make smart financial decisions when it comes to their education.

YO! Baltimore- Administration
101 W. 24th St.
Baltimore, MD 21218
P: 410-396-6722
W: <https://yobaltimore.org/>
E: contact@yobaltimore.com

YO! Baltimore has successfully helped young people, previously disconnected from traditional learning environments, to increase their wage earnings and education credentials

Mi Espacio, CASA Baltimore
2706 Pulaski Highway
Baltimore, MD 21224
P: 410-732-7777
W: www.wearecasa.org

After school program for Latino youth ages 14-21 enrolled in Baltimore City Schools. Also offers college access assistance through workshops and individual consultations.

Strong City Baltimore
Strong City Baltimore, Suite 1100
2101 E Biddle St.
Baltimore, MD 21213
P: 410-261-3500
W: www.strongcitybaltimore.org
E: info@strongcitybaltimore.org

The Adult Learning Center offers programs in Adult Basic Education, English Language Acquisition and GED.

William & Lanaea C. Featherstone Foundation
11101 Resort Road, #107
Ellicott City, MD 21042
P: 410-618-1369
W: www.thefeatherstonefoundation.org
E: hello@thefeatherstonefoundation.org

Provides free adult self-sufficiency and educational programs for the Latino community who reside in Baltimore City. Their college scholarship program has merit-based scholarships for underrepresented students to attend University of Baltimore, Morgan State University, Coppin State University and other area universities.

Johns Hopkins Centro SOL
5200 Eastern Ave. Mason F. Lord Center Tower
Suite 4200
Baltimore, MD 21244
P: 410-550-1129
W: www.jhcentrosol.org
E: centrosol@jhmi.edu

Offers a summer program to expose bilingual (Spanish & English) high school students to careers in STEM (Science, Technology, Education, and Math) and professional interpretation.

International Rescue Committee in Baltimore
1900 N. Howard St., Room 200
Baltimore, MD 21218
P: 410-327-1885
W: www.rescue.org

Offers free English as a Second Language (ESL) classes to refugees, asylees, and other documented humanitarian immigrants

Esperanza Center | Catholic Charities of Baltimore
430 S. Broadway
Baltimore, MD 21231
P: 443-825-3433
W: www.catholiccharities-md.org

Offers ESL (English as a Second Language), citizenship classes, computer literacy, as well as after-school tutoring.

Baltimore City Community College
2901 Liberty Heights Avenue
Baltimore, MD 21215-7807
P: 410-462-8300
W: www.bccc.edu

Offers English language instruction including pre-GED, language lab to supplement classroom learning, and adult education such as GED classes and workforce development. Also offers citizenship preparation courses for teens 16 & over.

Catholic Charities: St. Jerome's Head Start
Catholic Charities
320 Cathedral Street
Baltimore, MD 21201

Head Start is a child and family development program that enables children from low-income families to be better prepared when entering

P: 667-600-2000
W: catholiccharities-md.org

elementary school, thereby improving the likelihood of their success in school and in life.

St Vincent Head Start
Multiple locations
P: 410-662-0500
W: <https://www.vincentbaltimore.org/what-we-do/child-poverty/head-start/>

Head Start is a child and family development program that enables children from low-income families to be better prepared when entering elementary school, thereby improving the likelihood of their success in school and in life.

Baltimore City Childcare Resource Center (Childcare Scholarship)
2108 N Charles St, Baltimore, MD 21218
P: 410.889.2300
W: <https://www.familytreemd.org/bccrc/>

Baltimore City Child Care Resource Center (BCCRC) helps parents find and pay for child care. BCCRC offers a child care scholarship for children whose parents who are working or in school. Also provides referrals to Early Head Start and Head Start programs

Mis Raices/My Roots at Patterson Park Public Charter School
27 N. Lakewood Ave. Baltimore MD 21224 P: 410-558-1230
W: www.pppcs.org

Weekly education and support group for Latino immigrant families that provides information regarding education, health, and community resources.

Immigration Outreach Service Center, Inc.
St. Mathews Catholic Church
5401 Loch Raven Blvd. Baltimore, MD 21239
P: 410-323-8564
W: www.ioscbalt.org

Education services such as tutoring for school-aged children and seminars on immigrant issues for all community members.

Refugee Youth Project
710 E Lombard St.
Baltimore, MD 21202
P: 410-986-5464
W: www.refugeeyouthproject.org

The Baltimore City Community College Refugee Youth Project seeks to improve the lives of Baltimore's youngest refugees by supporting their academic needs and making their integration simple and meaningful.

Soccer Without Borders
3700 Eastern Ave. Baltimore, MD 21224
P: 410-205-9792
W: www.soccerwithoutborders.org

Provides opportunities to the refugee population through soccer-based programming that encourages healthy living while developing English-language abilities, teamwork, academic success, and cross-cultural skills.

iPromise Student Learning and Support Center
301 E. 24th Street, Baltimore MD 21218
P: 410-659-3930
W: www.lotusbhhsinc.org

Provides educational support for children pre-k through 12th grade. Free professional tutors, children's special needs support, enrichment and STEM programs, therapeutic emotional and family support, etc.

Asylee Women Enterprise
4500 Frankford Ave, Baltimore, MD 21206
P: (443) 850-0627
W: <https://www.asyleewomen.org/>

Provides ESOL classes and referrals to educational services for victims of human or sexual trafficking and asylum seekers.

Maryland Delegate Scholarship

W:

https://mhec.maryland.gov/preparing/Pages/FinancialAid/ProgramDescriptions/prog_delegate.aspx

Scholarship offered to Maryland residents who attend or plan to attend a Maryland college, university or private career school. Students must contact their state delegate's office to apply. Find your state delegate by visiting mdelect.net.

Patterson Park Audubon Center

2901 E. Baltimore St., Box 2

Baltimore, MD 21224

P: 410-558-2473

W: <https://patterson.audubon.org/>

Offers free and low-cost including opportunities for youth to volunteer in Patterson Park, child and adult bird walks and workshops, educational programs for children, etc.

Latino Education and Advancement Fund (LEAF)

210 E Lexington St #105, Baltimore, MD 21202

P: 559-250-0256

W: leafedu.org

E: contact@leafedu.org

Educates Latino parents on how to navigate the education system and how to take an active role in their child's education. Offers workshops and individual coaching.

Mayor's Scholars Program

W: www.bccc.edu/msp

E: msp@bccc.edu

Baltimore City residents who are high school graduates or have their GED can attend Baltimore City Community College for free through the Mayor's Scholars Program. English language learners will participate in a summer bridge program to continue learning English.

Legal Services

American Immigration Lawyers Association
1331 G St. NW Suite 300
Washington, DC 20005
P: 202-507-7600
W: www.aila.org

Provides continuing legal education, information, professional services, and expertise. To find a lawyer near you, go to their website and click "Find An Immigration Lawyer" under quick links.

Just Neighbors
W: www.justneighbors.org
P: 703-979-1240

Just Neighbors provides free legal services to low-income immigrants. The Baltimore clinic location holds Immigration Legal Clinics once per month for potential new clients to seek advice and counsel and find out if they have a case that can be taken. The clinics are not drop-in. Potential clients must first come to a clinic in order to meet with the attorney. Call Tuesday-Friday 9-5 for a telephone screening: 703-979-1240 OR complete online form at <https://www.justneighbors.org/request-to-meet-a-lawyer/>

World Relief Baltimore Immigration Legal Clinic
7 E. Baltimore St.
Baltimore, MD 21202
P: 443-451-1931
W: www.worldrelief.org/baltimore-clinic

Advises and represents immigrants and their family members through consultations so that clients understand the immigration options for themselves and their family members, applications for permanent residence and work permits, petitions for family members to remain or reunite with them in the U.S., applications for naturalization, applications for TPS & DACA, assistance for victims of crime and of domestic violence, and representation in deportation proceedings.

CASA BALTIMORE
2706 Pulaski Highway
Baltimore, MD 21224
P: 410-732-7777
W: www.wearecasa.org

Legal consultations on diverse legal matters, citizenship preparation and N-400 application assistance, employment and wage theft cases, and DACA application assistance.

Esperanza Center | Catholic Charities of Baltimore
430 S. Broadway
Baltimore, MD 21231
P: 443-825-3433
W: www.catholiccharities-md.org

Assists clients and their family members seeking to obtain, extend or retain lawful immigration status or citizenship in the United States.

Disability Rights Maryland
1500 Union Ave. Suite 2000
Baltimore, MD 21211
P: 410-727-6352 (EXT. 0)
W: disabilityrightsmd.org/

Legal services to persons with disabilities; cases regarding housing, transportation, Medicaid, and Social Security law as it relates to persons with disabilities who are employed.

International Rescue Committee in Baltimore
1900 N. Howard St., 2nd Floor
Baltimore, MD 21218
P: 410-327-1885
W: www.rescue.org/united-states/baltimore-md

Files immigration paperwork on behalf of refugees, asylees, and other documented humanitarian immigrants.

Public Justice Center
201 North Charles St. Suite 1200
Baltimore, MD 21201
P: 410-625-9409
W: www.publicjustice.org
E: info@publicjustice.org

Seeks to protect and expand the rights of low-wage and poverty-stricken immigrants in Maryland. Specifically concerned with wage theft, consumer law issues, housing abuses, and immigrants' access to state courts, programs, and agencies.

Tahirih Justice Center
211 E. Lombard Street, Suite 307
Baltimore, MD 21202
P: 410-999-1900
W: www.tahirih.org
E: baltimore@tahirih.org

Works to obtain legal and social justice for women and girls as a critical step in making equality a reality. Services include screening, assessment, counsel and advice, and/or full-scale legal representation.

Kids in Need of Defense
1800 N. Charles Street, Suite 810
Baltimore, MD 21201
P: 443-499-2565
W: www.supportkind.org
E: infobaltimore@supportkind.org

National network of direct representation and pro bono attorneys that represent unaccompanied children in their search for safety, including children who have been persecuted in their home countries, trafficked to the U.S., and/or abused, abandoned or neglected.

Women's Law Center of Maryland
111 N Calvert St., Room 100
Baltimore, MD 21202
P: 410-783-0377
W: www.wlcmd.org
E: admin@wlcmd.org

Provides free legal representation and education programs to protect and empower survivors of intimate partner violence and trafficking.

Maryland Legal Aid
500 East Lexington St.
Baltimore, MD 21202
P: 410-951-7777
W: www.mdlab.org

Services regarding bankruptcy, foreclosure, landlord-tenant disputes, denials of government benefits, child custody & visitation, HIV/AIDS services, wage and unemployment claims, employment discrimination, veterans' benefits, senior legal services, and domestic violence.

Pro Bono Resource Center of Maryland
1500 Union Avenue, Suite 2400
Baltimore, MD 21211

Offers a variety of services related to consumer protection, family mediation, foreclosure prevention, veterans' benefits, as well as legal

P: 410-837-9379
W: www.probonomd.org

representation and counseling for unaccompanied minors.

CAIR Coalition
1 North Charles St. Suite 2305,
Baltimore, MD 21201
P: 202-331-3320 Ext 7027
W: www.caircoalition.org

Visit Maryland & Virginia immigrant detention centers & provide free legal services for qualifying detained immigrant adults. Low- and moderate-income Baltimore City residents who are detained by ICE are eligible for a free attorney to represent them in court through this organization.

Asylee Women Enterprise
4500 Frankford Ave, Baltimore, MD 21206
P: (443) 850-0627
W: <https://www.asyleewomen.org/>

Provides immigration legal services for victims of human or sexual trafficking and asylum seekers.

Civil Justice Network
120 E. Baltimore Street, Suite 2500
Baltimore, Md 21202
P: 443-853-1011
W: <https://civiljusticeinc.org/>

Offers legal services such as landlord-tenant, medical debt, credit, etc. and referrals to low and pro bono attorneys for other legal services.

Tax Assistance Program for Immigrants and Refugees (TAPIR) at University of Baltimore
1420 N. Charles Street, Baltimore MD 21201
P: 410-837-5432 (24 hour hotline)
W: www.law.ubalt.edu/clinics/taxclinic.cfm

Provides free tax education, outreach, and legal representation for low-income individuals, including immigrants and refugees with or without legal status in the U.S., who need assistance with Internal Revenue Service and State of Maryland tax return problems.

University of Maryland Low-Income Taxpayer Clinic
500 West Baltimore Street, Baltimore MD 21201
P: 410-706-7456
W:
www.law.umaryland.edu/academics/clinics/low-income-taxpayer-clinic/

Provides free, independent legal representation to low-income taxpayers in disputes with the Internal Revenue Service.

Maryland Volunteer Legal Services
201 North Charles Street, Baltimore MD 21201
P: 410-574-6573, 800-510-0050
W: mvslaw.org

Provides free and low-cost civil legal services for low-income residents. Assistance available for estate planning, wills, family law (divorce, custody), consumer, criminal record relief, housing and income tax.

Homeless Persons Representation Project
201 N Charles St, Baltimore MD 21201
P: 410-685-6589
W: hprplaw.org

Provides free legal services to people experiencing homelessness or at risk of becoming homeless- access to public benefits, shelter, evictions from public housing, HUD housing and other subsidized housing, youth homelessness and expungement.

<p>Senior Legal Services 111 N Calvert St, Suite 631, Baltimore MD 21202 P: 410-396-1322 W: baltimoreseniorlegalservices.org</p>	<p>Provides legal services for Baltimore City seniors over the age of 60 -estate planning, housing, elder justice and consumer issues.</p>
<p>St. Ambrose Housing Aid Center, Inc. 323 E 25th Street, Baltimore MD 21218 P: 410-366-8550 W: stambros.org</p>	<p>Provides housing legal services including wills and estate planning, foreclosure defense, landlord-tenant disputes, mortgage disputes, title issues and more.</p>
<p>Ayuda 8757 Georgia Ave, Suite 800 P: 240-594-0600 W: ayuda.org</p>	<p>Provides general immigration legal services (asylum, U visa, TPS, DACA, etc). Also provides social services to survivors of domestic violence, sexual assault and human trafficking. Offices are located in Silver Spring. Call to set up a consultation, consultations cost \$100.</p>
<p>CHANA 1325 Bedford Road, Pikesville MD, 21282 P: 410-234-0030 W: chanabaltimore.org</p>	<p>Assists individuals in the Jewish community who are victims of domestic violence, elder abuse and survivors of childhood trauma by providing support, counseling and legal assistance.</p>
<p>JustAdvice Project 16 S. Poppleton St. 3rd Floor, Baltimore MD 21230 P: 410-929-4809 E: justadviceclinic@gmail.com</p>	<p>Operated by University of Maryland; Attorneys provide brief legal consultation on a wide variety of legal issues. Call the phone number or email justadviceclinic@gmail.com to join an upcoming session.</p>
<p>Office Of People's Council P: 410-767-8150, 800-207-4055 W: opc.maryland.gov</p>	<p>Provides representation for residential consumers of electricity, natural gas, telecommunications, private water and certain transportation services in Maryland.</p>

Homeownership Services

<p>Live Baltimore 343 N. Charles St. 1st Floor Baltimore, Maryland 21201 P: 410-637-3750 W: www.livebaltimore.com</p>	<p>Online resource with information on money-saving incentives, where to find homeownership counseling, and the basics of home buying. also includes information on available school options by neighborhood through "Way to Stay" Baltimore.</p>
<p>Latino Economic Development Center 3200 Boston St. Baltimore, MD 21224 P: 202-352-3373 W: www.ledcmetro.org</p>	<p>LEDC housing counselors offer courses, one-on-one counseling sessions, and group seminars in English and Spanish that will equip you with the knowledge needed to buy your first home in Maryland. Provides mortgage products for ITIN holders and credit building loans.</p>

Baltimore Homeownership Incentive Program
Various Locations

Variety of incentives including Vacants to Value, Live Near Your Work, and Buying into Baltimore help make the dream of homeownership a reality.

*Belair-Edison Neighborhoods Inc.
3545 Belair Rd.
Baltimore, MD 21213
P: 410-485-8422
W: www.belair-edison.org
E: neighborhoods@belair-edison.org

HARBEL Housing Partnership
5807 Harford Rd.
Baltimore, MD 21214
P: 410-444-9152
W: www.harbel.org

NHS of Baltimore
25 E 20th Street, Suite 170
Baltimore, MD 21218
P: 410-327-1200
W: www.nhsbaltimore.org

Garwyn Oaks Housing Northwest Resource Center (GO Northwest)
2300 Garrison Blvd. Suite 140
Baltimore, MD 21216
P: 410-947-0084
W: www.go-northwesthrc.org

Park Heights Renaissance
3939 Reisterstown Rd. Ste. 268
Baltimore, MD 21215
P: 410-664-4890
W: www.boldnewheights.org

Druid Heights CDC
2140 McCulloh St.
Baltimore, MD 21217
P: 410-523-1350
W: www.druidheights.com

*Southeast CDC
3323 Eastern Ave. Ste. 200
Baltimore, MD 21224
P: 410-342-3234
W: www.southeastcdc.org

Employment Services

Mayor's Office of Employment Development (MOED)
One-Stop Career Centers

Eastside One-Stop Career Center
3001 E. Madison Ave.
Baltimore, Md 21205
P: 410-396-9030

Northwest One-Stop Career Center (Home of the Re-Entry Center)
Mondawmin Mall, Suite 302
2401 Liberty Heights Ave.
Baltimore, Md 21215
P: 410-396-7873

South Baltimore Employment Connection Center
1410 Bush St.
Baltimore, Maryland 21230
P: 410-396-1052

W: moed.baltimorecity.gov/job-seekers

MOED has two one-stop career centers, on the east and west sides of the city. Direct services are provided onsite for persons who are unemployed, underemployed or employed and for targeted populations such as veterans, disabled persons, senior citizens and youth. Job seekers can fill out the form at the website below to request an appointment for job search assistance and job training programs.

Baltimore City residents can also fill out the online form at moed.baltimorecity.gov/job-seekers to get free employment services at a public location convenient for them such as a church, community center, restaurant, etc.

Youth Opportunity Community Centers

Westside Yo Center
1510 West Lafayette Ave. (Gilmore Street Entrance)
Baltimore, Md 21217
P: 410-545-6953

Eastside Yo Center
1212 N. Wolfe St.
Baltimore, Md 21213
P: 410-732-2661

W: moed.baltimorecity.gov/youth-services/programs

Older teens and young adults ages 18-24 who are out of school and out of work can connect with academic classes, GED prep, job training, and other services through YO Baltimore.

Goodwill Industries Of The Chesapeake, Inc.
222 E.Redwood Street
Baltimore, Md 21202
P: 410-837-1800
Español: 410-837-1800, Ext.136

Provides resume preparation, mock interviews, and placement assistance.

Buena Alianza,
<https://goodwillches.org/programs/buena-alianza/>, a program of Goodwill Industries,

W: www.goodwillches.org

E: info@goodwillches.org

provides bilingual individualized services, job readiness, and placement assistance services. Individuals receive one-on-one assistance in finding gainful employment, confidential mentoring, and referrals for services in the community. From resume building to mock interviews, participants receive the help they need to enter the workforce.

St. Vincent De Paul Of Baltimore

Career Connections
3445 Park Heights Ave.
Baltimore, Md 21215
P: 410-225-0870

Resource program that offers a complete range of supportive services designed to help individuals attain stabilization and self-sufficiency, including client-centered employment services.

And

Good Harvest Food Service Training Program
1901 62nd Street, Suite 3906
Baltimore, Md 21237
P: 410-982-0855
W: www.vincentbaltimore.org/our-programs

CASA Baltimore
2706 Pulaski Highway
Baltimore, Md 21224
P: 410-732-7777
W: www.Wearecasa.Org

Daily job placement services through CASA's workers center as well as employment readiness training, OSHA and workplace safety training, and assistance with resume writing, online job searching, and job applications.

International Rescue Committee Baltimore
1900 N. Howard St. 2nd Floor
Baltimore, Md 21218
P: 410-327-1885
W: www.rescue.org

Assists refugees, asylees and other documented humanitarian immigrants with finding employment.

Esperanza Center | Catholic Charities of Baltimore
430 S. Broadway
Baltimore, Md 21231
P: 443-825-3433
W: www.catholiccharities-md.org/services/esperanza-center

Provides referrals and assistance with applications.

Immigration Outreach Service Center, Inc. / St. Mathews Catholic Church
5401 Loch Raven Blvd.
Baltimore, Md 21239
P: 410-323-8564
W: www.ioscbalt.org

Assists with employment referrals

New American Cities Initiative (Lutheran
Immigrant And Refugee Services)
3001 East Madison St. Baltimore, Maryland 21205
P: 443-470-9884
W: www.lirs.org/new-american-cities/

Provides career coaching, job search assistance,
career advancement support, job training
referrals, etc. to immigrants. Must have work
permission. Sits at the Eastside Career Center.
Call or fill out the form bit.ly/NACProgram22

*Includes services in Español/Spanish

Business Services

Emerging Technology Centers

Haven Campus

101 N. Haven St. Suite 301
Baltimore, MD 21224
P: 443-451-7000

Eastern Campus

1101 East 33rd St. 3rd floor
Baltimore, MD 21218
P: 443-451-7000

W: <http://etcbaltimore.com>

E: INFO@ETCBALTIMORE.COM

Promotes economic growth by providing its member companies with the resources they need — seed capital, mentors, potential partners, a collaborative community, etcetera — to get where they want to go, as quickly as possible. Offers incubator & accelerator programs at two locations.

Latino Economic Development Center

3500 Boston St. Suite 227
Baltimore, MD 21224
P: 443-708-7035

W: www.ledcmetro.org

Provides bilingual (Spanish/English) trainings on how to open your business, business planning, financial management, accounting, marketing and access to micro-loans.

Minority & Women-Owned Business Development

Small Business Resource Center
3000 Druid Park Drive - Suite 3000B
Baltimore, Maryland 21215
Phone: (410) 396-3818
Fax: (410) 396-5136
W: mwbd.baltimorecity.gov

Serves as the City of Baltimore's advocate for small, local, minority and women-owned companies including prime contractors, subcontractors, and joint venture partners.

KAGRO of Maryland

425 E Federal St, Suite #1
Baltimore, MD 21202
P: 410-244-5802

W: www.kagromd.com

E: kagromd@gmail.com

Serves the interests of Korean American communities and their retail businesses throughout the State of Maryland, including Baltimore City.

Baltimore Main Streets Program

W: mwbd.baltimorecity.gov/baltimore-main-streets

Provides customized support and public resources to each district in order to attract new businesses and new jobs to the neighborhood.

Maryland Hispanic Chamber of Commerce

11 West Mount Vernon Place, Suite 304,
Baltimore, MD 21201
P: 443-620-0165

Promotes the establishment, growth, prosperity and retention of Hispanic businesses, and those entities and persons that support them in the State of Maryland.

W: www.maryland-hispanic-chamber-of-commerce.org
E: info@mdhcc.org

Small Business Resource Center
3000 Druid Park Drive - Suite 3000B
Baltimore, Maryland 21215
P: 443-451-7160
W: www.BaltimoreResourceLink.com

Provides technical assistance, training, counseling and a resource library to small businesses and entrepreneurs. Also provides free workshops on business planning, accounting, minority business development, success training and more. SBRC will assist with these four major areas:

- Plan for business success
- Create a plan to meet the needs of the marketplace
- Plan for your business cash flow
- Assist with planning of business operations

Baltimore Association of Nepalese in America
2906 Taylor Ave.
Parkville, MD 21234
P: 410-657-9373
W: www.banaonline.org
E: info@banaonline.org

Serves as a collaborative to generate new business ideas and ventures among the Nepali-American community. Also hosts forums on topics such as how to start a business and how to best use resources.

Enterprise Development Group
3411 Bank St.
Baltimore, MD 21224
P: 410-545-6518 ext. 24399
W: <https://edgus.org/>

Offers financial support to refugees, immigrants, and low-income individuals, particularly aspiring entrepreneurs. Financial resources offered include credit builder loans, car loans, and microloans for business.

Baltimore Corps- Kiva
2401 Liberty Heights Ave #2730, Baltimore, MD 21215
P: 443-640-8904
W: <https://baltimorecorps.org/kiva>

Kiva offers grants, zero-interest loans and small business support to small businesses in Baltimore.

Impact Hub
10 E North Ave, Baltimore, MD 21202
P: 443-821-7482
W: <https://baltimore.impacthub.net/>

Hub for small business entrepreneurs and social change organizations. Often provides small business support, mentorship, etc.

New American Community Lending
E: NACL@lirs.org
W: <https://www.lirs.org/new-american-community-lending/>

Credit building and small business loans for low to moderate income immigrants.

Health Services

*Eastern Health Clinic
1200 E. Fayette St.
Baltimore, MD 21205
W: health.baltimorecity.gov/programs/health-clinics-services

The Baltimore City Health Department offers and over-see the following services specifically at the eastern location:

- Family planning and reproductive health, including services to teens
- Dental clinic to eligible children and adults 12 months and older
- Immunization program
- HIV & STD prevention program, including primary care for HIV positive clients
- Tuberculosis control program (Eastern Clinic only)

*Druid Health Center
1515 W. North Avenue,
Baltimore, MD 21217

The Baltimore City Health Department offers and over-see the following services specifically at the western location:

- Family planning and reproductive health, including services to teens
- Dental clinic to eligible children and adults 2 months and older
- Healthy Teens and Young Adults Clinic for youth between 10 and 24 years of age
- Men's Health Center (Druid Clinic only)
- HIV & STD prevention program, including primary care for HIV positive clients

*Planned Parenthood of Maryland
330 North Howard St.
Baltimore, MD 21201
P: 410-576-1414
W: www.plannedparenthood.org/maryland

Delivers vital reproductive health care, sex education, and information to millions of women, men, and young people worldwide.

*B'more for Healthy Babies
W: www.healthybabiesbaltimore.com

This Baltimore City Health Department initiative brings together organizations and resources so that every baby can have the best start possible.

Behavioral Health Systems Baltimore
1000 S. Charles St. Tower 2, 8th floor
Baltimore, MD 21201
P: 410-637-1900
Helpline: Dial 988
W: www.bhsbaltimore.org

Guides individuals to access mental health services and substance abuse treatment. The phone number is a 24-7 line that you can also call in the events of a substance abuse or mental health crisis.

*Baltimore Medical System, Inc.

Offers a wide range of services at five health centers and eight Baltimore City school-based health sites.

Administrative Office

3501 Sinclair Ln.
Baltimore, MD 21213
P: 443-703-3600
W: www.bmsi.org

Saint Agnes

900 S. Caton Avenue
Baltimore, MD 21229
Parking Lot B
P: 443-703-3200

East Baltimore Medical Center

1000 E. Eager Street.
Baltimore, MD 21202
P: 410- 522- 9800

Belair-Edison

3120 Erdman Ave.
Baltimore, MD 21213
P: 410-558-4800

Highlandtown

3700 Fleet Street, Ste. 200
Baltimore MD 21224
P: 410-558-4900

Pine Heights

1001 Pine Heights Avenue, Suite 100
Baltimore MD 21229
P: 443-703-3600

*Nueva Vida

7501 Osler Drive, Suite G-15
Towson, MD 21204
P: 410-916-2150
W: www.nueva-vida.org

Assists Latina women affected by cancer through outreach and education, assistance to cancer patients navigating the health care system, and support for cancer survivors.

Baltimore City Cancer Program
University of Maryland Medical Center
22 S. Greene St.

Baltimore, MD 21201-1595
P: 800-492-5538
W: www.umms.org/umgccc/cancer-services/cancer-care/baltimore-city-cancer-program

Provides free breast and cervical cancer screenings (based on eligibility).

Appointment: 410-328-7904
Patient Assistance Line: 410-328-7609
The Breast Center: 410-328-7855
Hematology/Medical Oncology: 410-328-5420
Blood & Marrow Transplant: 410-328-3866

*Johns Hopkins Centro SOL

5200 Eastern Ave.,
Mason F. Lord Building
Suite 4200
Baltimore, MD 21224
P: 410-550-1129
W: www.jhcentrosol.org
E: centrosol@jhmi.edu

Provides mental health support group for adults as well as community health education, youth mentorship and public health research.

*Apex Counseling

3200 Eastern Ave. Baltimore, MD 21224
P: 410-522-1181
W: www.apexcounselingcenter.com
E: 3200apex@gmail.com

Available services include individual, couples, and family therapy; group and child and adolescent psychotherapy; medication management; psychiatric assessments, and substance abuse treatment.

Johns Hopkins Community Psychiatry Outpatient Clinic
600 North Wolfe St. Meyer 144
Baltimore, MD 21287
P: 410-502-5782 for languages other than English
OR 410-955-5212
W:
www.hopkinsmedicine.org/psychiatry/specialty_areas/community_psych/hispanic_clinic.html

The clinic operates at The Johns Hopkins Hospital and the Esperanza Center and provides services for a range of mental health problems for Spanish speaking adults in Maryland. A bilingual therapist and several psychiatrists offer individual, couples, group, and family psychotherapy as well as medication management. Should be referred by another provider.

*Highlandtown Community Health Center
3700 Fleet St. Suite 200
Baltimore, MD 21224
P: 410-558-4900
W: www.bmsi.org

Internal Medicine, Pediatrics, Family Medicine, OB/GYN, Behavioral Health, pharmacy with low-cost prescriptions & home delivery. Same day appointments available as well as help accessing health benefits.

Health Care for the Homeless Inc.
421 Fallsway
Baltimore, MD 21202
P: 410-837-5533
W: www.hchmd.org

Medical care, mental health services, social work and case management, addiction treatment, dental care, HIV services, outreach, prison reentry services, supportive housing, and access to education and employment.

Healthcare Access Maryland
1 N. Charles St. Suite 900
Baltimore, MD 21202
P: 410-649-0521
W: www.healthcareaccessmaryland.org

Assists with applying for state subsidized health insurance. Helps patients connect to behavioral health services including addiction treatment, health education, outreach to pregnant women & new mothers, and health care coordination for foster children.

*Chase-Brexton Health Services
1111 N. Charles St.
Baltimore, MD 21201
P: 410-837-2050
W: www.chasebrexton.org

Medical services, pharmacy, mental health services & case management.

*Esperanza Center | Catholic Charities of Baltimore
430 S. Broadway
Baltimore, MD 21231
P: 667-600-2900
W: www.catholiccharities-md.org/services/esperanza-center

Free medical & dental services for uninsured immigrants in the Baltimore area.

*Kennedy Krieger Center for Child and Family Traumatic Stress
1750 E. Fairmount Ave.
Baltimore MD, 21231
P: 443-923-9200 or 800-873-3377

Mental health services for children and adolescents (birth-18 years old) who have experienced trauma (sexual abuse, physical abuse, neglect, domestic violence, etc.).

W: www.kennedykrieger.org/patient-care/patient-care-centers/traumatic-stress-center/treatment/clinic

*Total Health Care
Multiple Locations
P: 410-383-8300
W: www.totalhealthcare.org

Services include adult and child primary care, substance abuse treatment, HIV/AIDS treatment, dental, women's and men's health, on-site pharmacy, and mental health.

*Family Health Centers of Baltimore
631 Cherry Hill Rd.
Baltimore, MD 21225
P: 410-354-2000
W: www.fhcb.org
E: communications@fhcb.org

Pediatrics, family medicine, women's health, behavioral health and a center to help teens learn to live healthy and successful lives.

Johns Hopkins Bayview Children's Medical Practice
4940 Eastern Ave.
Baltimore, MD 21224
P: 410-550-0967
W: www.hopkinsmedicine.org/johns_hopkins_bayview/medical_services/primary_care/pediatric_medicine/index.html

Pediatric clinic with numerous bilingual (Spanish & English) providers.

The Arc Baltimore
7215 York Rd.
Baltimore, MD 21212
P: 410-296-2272
W: www.thearcbaltimore.org
E: contactus@thearcbaltimore.org

Different services to individuals or families of individuals with a developmental or intellectual disability.

*Pro Bono Counseling (WARMLine)
5900 Metro Drive, Baltimore, MD 21215
P: 410-825-1001
WARMLine: 410-598-0234
W: <https://www.probonocounseling.org/>

Call the WARMLine 410-598-0234 for counseling support. Volunteers can connect callers with licensed counselors and other resources for longer term mental health care.

*National Alliance for Mental Illness Metropolitan Baltimore (NAMI)
2601 N. Howard Street, Suite 130
Baltimore, MD 21218
P: 410-435-2600
W: <https://namibaltimore.org/>

Runs free peer support groups, community mental health education programs and workshops. The HelpLine (410) 435-2600 can be reached Monday through Friday, 9am- 5pm. English, Spanish and other languages available.

*Helping Up Mission
1029 E. Baltimore St, Baltimore MD 21202
P: 410-675-7500
24 Hour Hotline: 410-929-6999
W: helpingupmission.org

Substance use and homelessness treatment and support center. Adults (men and women) and families. Support groups and services provided in Spanish.

*Lutheran Immigrant and Refugee Services
Mental Health

W: www.lirs.org/mental-health

E: migrantmentalhealthmd@lirs.org

Trauma informed, culturally competent individual
and group therapy for immigrants and refugees.

*Services may be available regardless of immigrant status. For more information, contact the service provider directly.

Social Services

*House of Ruth Maryland
2521 N Charles St, Baltimore, MD 21218
P: 410-889-7884 or 24-hour hotline 410-889-7884
W: www.hruth.org

Shelter and services for survivors of intimate partner violence. Free individual and group counseling available for victims of intimate partner violence. Provides services in Spanish, English.

*WIC (Women, Infant, and Children)
Multiple locations
P: 410-396-9427
W: health.baltimorecity.gov/maternal-and-child-health/women-infant-children-wic

Assistance with food for pregnant women and children under 5 years of age as well as nutrition classes for parents.

St. Vincent de Paul of Baltimore
2305 North Charles Street Suite 300
Baltimore, MD 21218
P: 410-662-0500
W: www.vincentbaltimore.org
E: info@vincentbaltimore.org

Provides basic health services, and recovery support to those impacted by homelessness and poverty.

Latino Provider Network
3121 Eastern Avenue
Baltimore, MD 21224
P: 443-401-3974
W: www.lpnmd.org

Manages and coordinates a membership community-based organization with over 70 organizations and 200 individuals that provide direct services to the Latino community in the Baltimore metropolitan region in the areas of health, education, immigration, business, employment, and arts and culture.

International Rescue Committee in Baltimore
1900 N. Howard St. Ste 200
Baltimore, MD 21218
P: 410-327-1885
W: www.rescue.org/united-states/baltimore-md

Helps refugees, asylees and other documented humanitarian immigrants navigate the U.S. healthcare system.

Asylee Women Enterprise
4500 Frankford Ave, Baltimore, MD 21206
P: (443) 850-0627
W: <https://www.asyleewomen.org/>

Provides case management support, referrals, public benefits assistance, immigration legal services, etc. for victims of human or sexual trafficking and asylum seekers.

Immigration Outreach Service Center, Inc. St. Mathews Catholic Church
5401 Loch Raven Blvd.
Baltimore, MD 21239
P: 410-323-8564
W: www.ioscbalt.org

Provides legal and social service referrals, tutoring for immigrant students, health education, screenings, and health care referrals.

The Baltimore City Health Department Division of Aging and Care Services
417 E. Fayette St. 6th Floor
Baltimore, MD 21202
P: 410-396-2273
W: health.baltimorecity.gov/programs/seniors

Offers a variety of services and initiatives to improve the lives of seniors in Baltimore, including health evaluation, personal care, transportation, and volunteer opportunities.

Senior Centers
Multiple locations
W:
<http://health.baltimorecity.gov/seniors/senior-centers>

13 senior centers are located throughout the city, and each center offers a wide range of services that help meet the social, physical, and intellectual needs of older adults. For a list of locations, please visit the website listed to the left or call 311.

Baltimore City Department of Social Services (DSS)

Talmdage Branch Building (Administration)
1910 N. Broadway St.
Baltimore, MD 21213
P: 443-378-4600
W: dhr.maryland.gov/local-offices/baltimore-city

Services include: foster care/adoption, child and adult protection, food stamps, social services to adults, temporary cash assistance, and temporary disability assistance. For client services please see the list of locations below or call customer service at 443-378-4600. DSS is part of a Maryland State agency, the Department of Human Services.

Hilton Heights Center
500 N Hilton St.
Baltimore, MD 21229

Northeast Regional Office
2000 N Broadway St.
Baltimore, MD 21213

Penn-North Center
2500 Pennsylvania Ave.
Baltimore, MD 21217

Dunbar-Orangeville Center
2919 Biddle St.
Baltimore, MD 21213

Northwest
5818 Reisterstown Rd.
Baltimore, MD 21215

Harbor View Center
18 Reedbird Ave.
Baltimore, MD 21225

Community Action Partnership
Multiple Locations
P: 410-396-3228
W: www.bmorechildren.com/cap/

Offers a variety of opportunities for low-income households, including subsidies and grants to assist with housing and energy bills, property tax credits for eligible individuals, free tax preparation and counseling, and application assistance for federal food and healthcare programs.

Eastern CAP Center
1731 E. Chase St.
Baltimore, MD 21213
Transit Routes:
Brown, Gold, Purple, 21

Southeast CAP Center
3411 Bank St.
Baltimore, MD 21224
Transit Routes:
Navy, Blue, 63, 22

Northern CAP Center
5225 York Rd.
Baltimore, MD 21212

Southern CAP Center
606 Cherry Hill Rd.

Transit Routes:
Red, 56

Northwest CAP Center
3939 Reisterstown Rd.
Baltimore, MD 21215
Transit Routes:
85, 83, 82

Baltimore, MD 21225
Transit Routes:
71, 26

The Food Project
424 S. Pulaski St, Baltimore MD 21223
P: 410-877-6020, 443-690-1694
W: uempowerofmd.org/the-food-project

Distributes food and meals in Southwest Baltimore. Operates various mentorship and culinary skills training programs for youth.

Baltimore Community Mediation Center
3333 Greenmount Ave, Baltimore MD 21218
P: 410-467-9165
W: www.communitymediation.org/
E: info@communitymediation.org

Teaches and uses conflict resolution to mediate conflicts between individuals. Mediation is voluntary and both parties have to agree to participate. Parenting plan, criminal misdemeanor and general mediation services available.

Roca
880 Park Ave, Baltimore MD 21201
P: 443-439-4100
W: rocainc.org
E: baltimore@rocainc.com

Works with youth who are involved in shootings (perpetrators and victims) who are likely to commit violence. Heal trauma through cognitive behavioral theory.

Project Waves
1100 Wicomico St., Suite 650, Baltimore, MD 21230
P: 410-803-5146
W: projectwaves.net
E: contact@projectwaves.net

Free home wifi in specific neighborhoods and apartment buildings.

PCs for People
2901 E Biddle St, Baltimore, MD 21213
P: 443-396-7247
W: pcsforpeople.org/locations/baltimore
E: maryland@pcsforpeople.org

Provides low-cost high speed internet and refurbished computers to low and moderate income households for affordable prices.

CASH Campaign
575 S. Charles St, Suite 500, Baltimore MD 21201
P: 410-528-8006
W: cashmd.org
E: info@cashmd.org

Financial literacy classes (budgeting, saving for college, small business, retirement, etc.), financial coaching and free tax preparation services.

Roberta's House
928 E North Ave, Baltimore MD 21202
P: 410-235-6633
24/7 Homicide Advocate Support Line: 1-844-227-3478
W: robertashouse.org

Grief support for individuals and families including survivors of homicide, group therapy.

Clay Pots
1635 W Pratt St Baltimore, MD 21223
P: 410-233-1133
W: claypotsbaltimore.org

Community center in Southwest Baltimore. GED, art and wellness, ESOL, yoga, acupuncture and more.

Baltimore Safe Haven
P: 443-869-6867
W: baltimoresafehaven.org
E: info@baltimoresafehaven.org

Drop-in wellness center for homeless TLGBQIA. Case management and transitional housing.

*Helping Up Mission
1029 E. Baltimore St, Baltimore MD 21202
P: 410-675-7500
24 Hour Hotline: 410-929-6999
W: helpingupmission.org

Substance use and homelessness treatment and support center. Adults (men and women) and families. Support groups and services provided in Spanish.

CharmCare
www.charmcare.org/

Database of resources in Baltimore City,
www.charmcare.org/

Baltimore City Child Care Resource Center, The Family Tree
2108 N Charles, St, Baltimore MD 21218
P: 410-889-2300
LOCATE Child Care Hotline: 1-877-261-0060
W: familytreemd.org/bccrc
E: childcare@bccrc.org

Helps families locate child care including Early Head Start and Head Start, and apply for child cares scholarships. Operates LOCATE Child Care free phone service that can help you find child care that fits your needs, call 1-877-261-0060.

Liberty's Promise
3500 Boston St., Suite 314, Baltimore, Md 21224-5284
P: 703-549-9950
W: libertypromise.org

Supports low-income immigrant youth, ages 15-21, by providing them with means to become actively involved in civic life, pursue higher education, and embark upon meaningful careers.

Maryland Latinos Unidos
1500 Union Avenue, Suite 2500, Baltimore, MD 21211
P: 410.727.6367
W:
<https://www.marylandnonprofits.org/maryland-latinos-unidos-en/>

Part of Maryland Nonprofits. Provides technical assistance, training, mentorship, etc for Latine lead or serving non-profit organizations.

Southeast Community Development Corporation (Southeast CDC)
3323 Eastern Ave. Ste. 200
Baltimore, MD 21224
P: 410-342-3234
W: www.southeastcdc.org

Community development organization that provides social services including public benefits access, rental counseling, eviction prevention and stabilization services.

Cultural and Recreational Services

Friends of Patterson Park
27 S. Patterson Park Ave.
Baltimore, MD 21231
P: 410-276-3676
W: www.pattersonpark.com

Free youth and family programming (soccer, tennis, zumba, etc.)

Maryland Zoo
One Safari Place
Baltimore, MD 21217
P: 410-396-7102
W: www.marylandzoo.org

An establishment that maintains a collection of wild animals, typically in a park or gardens, for study, conservation, or display to the public.

Maryland Science Center
601 Light St.
Baltimore, MD 21230
P: 410-685-2370
W: www.mdsci.org

The Maryland Science Center, located in Baltimore's Inner Harbor, opened to the public in 1976. It includes three levels of exhibits, a planetarium, and an observatory.

Walters Art Museum
600 N. Charles St.
Baltimore, MD 21201
P: 410-547-9000
W: www.thewalters.org/

Internationally renowned art collection open and free to the public. The collection presents an array of world art from pre-dynastic Egypt to 20th century Europe. See the website for hours of operation and exhibition schedules.

Rawlings Conservatory
3100 Swan Dr.
Baltimore, MD. 21217
P: 410-396-0008
W: www.rawlingsconservatory.org

The Howard Peters Rawlings Conservatory and Botanic Gardens of Baltimore, often known as the Baltimore Conservatory, is a historic conservatory and botanical garden located in Druid Hill Park.

Dominic "Mimi" DiPietro Family Skating Center
200 S. Linwood Ave.
Baltimore, MD 21224
P: 410-396-9392
W: bcrp.baltimorecity.gov/ice-skating

Offers public and private ice skating.

Carroll Park Skate Park
800 Bayard St.
Baltimore, MD 21230
P: 410-370-5214
W: bcrp.baltimorecity.gov/skatepark

Test your skills at the Skateboard Park behind the Carroll Park Recreation Center on Bayard Street. Participants must use helmet, kneepads and elbow pads. The facility is open year-round, dawn to dusk, and admission is free.

Carrie Murray Nature Center
1901 Ridgetop Rd.
Baltimore, MD. 21207
P: 410-396-0808

Environmental education center located in Gwynns Falls Leakin Park.

W: www.carriemurraynaturecenter.org

E: info.cmnc@baltimorecity.gov

City Farms
4915 Greenspring Ave.
Baltimore, Md. 21209
P: 410-396-0180
W: bcrp.baltimorecity.gov/special-programs/farms

Baltimore City Farms is a Recreation and Parks program offering garden plots for rent to City residents. Here they grow their own vegetables, herbs and flowers.

Jones Falls Trail
Druid Hill Park to Inner Harbor
P: 443-984-4058
W: jonesfallstrail.us

An 11-mile trail that passes through park, natural areas, and many city neighborhoods.

Gwynns Falls Trail
W: www.gwynnsfallstrail.org
E: info@gwynnsfallstrail.org

15-mile urban hiking and biking trail providing access to a scenic and historic greenway stream valley in Baltimore City.

Baltimore Sister Cities Inc.
W: www.baltimoresistercities.org
E: info@baltimoresistercities.org

Supports, develops and creates arts, cultural, business and educational exchanges from Baltimore with numerous international sister cities. A volunteer-run non-profit organization, serving the mission of Sister Cities International for the City of Baltimore.

Creative Alliance
The Patterson Building
3134 Eastern Ave.
Baltimore, MD 21224

Brings together artists and audiences from diverse backgrounds to experience spectacular arts and education programs. For more information and a calendar of events, visit the website

The Creativity Center
3139 Eastern Ave.
Baltimore, MD 21224

P: 410-276-1651
W: www.creativealliance.org

Nuestras Raíces
3403 Gough St, Baltimore, MD 21224
P: 443-202-3009
W: nuestrasraicesinc.org

Hispanic arts and culture organization which organizes festivals and cultural events, museum exhibition space.

BCRP Recreation Centers
Multiple locations
W: bcrp.baltimorecity.gov/recreationcenters

BCRP manages 40 recreation centers and eight after-school centers throughout Baltimore for your enjoyment and leisure activities. Each center offers a wide array of programs for children and

adults. To find your local center, please visit the main website listed to the left.

Port Discovery Children's Museum
35 Market Place, Baltimore, MD 21202
P: 410-727-8120
W: portdiscovery.org
E: info@portdiscovery.org

Children's museum with activities and family friendly fun, children up to the age of 10. \$22 non-member admission, \$3 tickets with EBT or WIC card.

Libraries

Enoch Pratt Central Library
400 Cathedral St.
Baltimore, MD 21201
P: 410-396-5430
W: www.prattlibrary.org

Collections of books, periodicals, films, and recorded music for people to read, borrow, and reference. To locate your local branch, see directory below. Daily events and classes at the different branches are listed on the main website.

Brooklyn Branch
300 E. Patapsco Ave.
Baltimore, MD 21225
P: 410-396-1120
E: BRK@prattlibrary.org

Canton Branch
1030 S. Ellwood Avenue
Baltimore, MD 21224
P: 410-396-8548
E: CNT@prattlibrary.org

Cherry Hill Branch
606 Cherry Hill Road
Baltimore, MD 21225
P: 410-396-1168
E: CHR@prattlibrary.org

Edmondson Avenue Branch
4330 Edmondson Avenue
Baltimore, MD 21229
P: 410-396-0946
E: EDM@prattlibrary.org

Forest Park Branch
3023 Garrison Boulevard
Baltimore, MD 21216
P: 410-396-0942
E: FRS@prattlibrary.org

Govans Branch
5714 Bellona Avenue
Baltimore, MD 21212
P: 410-396-6098
E: GVN@prattlibrary.org

Hamilton Branch
5910 Harford Rd.
Baltimore, MD 21214
P: 410-396-6088
E: HML@prattlibrary.org

Hampden Branch
3641 Falls Rd.
Baltimore, MD 21211
P: 410-396-6043
E: HMP@prattlibrary.org

Herring Run Branch
3801 Erdman Ave.
Baltimore, MD 21213
P: 410-396-0996
E: HRR@prattlibrary.org

Light Street Branch
1251 Light Street
Baltimore, MD 21230
P: 410-396-1096
E: LGH@prattlibrary.org

Northwood Branch
4420 Loch Raven Boulevard
Baltimore, MD 21218
P: 410-396-6076
E: NRT@prattlibrary.org

Orleans Street Branch
1303 Orleans Street
Baltimore, MD 21231
P: 410-396-0970
E: ORL@prattlibrary.org

Patterson Park Branch
158 N. Linwood Avenue
Baltimore, MD 21224
P: 410-396-0983
E: PTT@prattlibrary.org

Pennsylvania Avenue Branch
1531 W. North Avenue
Baltimore, MD 21217
P: 410-396-0399
E: PNN@prattlibrary.org

Reisterstown Road Branch
6310 Reisterstown Road
Baltimore, MD 21215
P: 410-396-0948
E: RST@prattlibrary.org

Roland Park Branch
5108 Roland Avenue
Baltimore, MD 21210
P: 410-396-6099
E: RLN@prattlibrary.org

Southeast Anchor Branch
3601 Eastern Avenue
Baltimore, MD 21224
P: 410-396-1580
E: SEL@prattlibrary.org

Walbrook Branch
3203 W. North Avenue
Baltimore, MD 21216
P: 410-396-0935
E: WLB@prattlibrary.org

Washington Village Branch 856
Washington Boulevard
Baltimore, MD 21230
P: 410-396-1099
E: WSH@prattlibrary.org

Waverly Branch
400 E. 33rd Street
Baltimore, MD 21218
P: 410-396-6053
E: WVR@prattlibrary.org

